

Definition of “Internet-related”: A fraud complaint is “Internet-related” if: it concerns an Internet product or service, the company initially contacts the consumer via the Internet, or the consumer responds via the Internet.

Total Number of Internet-Related Fraud Complaints & Amount Paid *Calendar Years 2003 through 2005*

CY	Total No. of Complaints	Complaints Reporting Amount Paid	Percentage of Complaints Reporting Amount Paid	Amount Paid Reported	Average Amount Paid ¹	Median Amount Paid ²
2003	176,754	158,534	90%	\$205,550,456	\$1,297	\$190
2004	210,727	188,675	90%	\$271,305,849	\$1,438	\$215
2005	196,503	160,115	81%	\$336,164,255	\$2,100	\$345

¹Average is based on the total number of consumers who reported amount paid for each calendar year: CY-2003 = 158,534; CY-2004 = 188,675; and CY-2005 = 160,115. Twenty-four consumers reported an amount paid of \$1 million or more during CY-2005; 13 and 15 consumers for CY-2003 and CY-2004, respectively.

²Median is the middle number in a set of numbers so that half the numbers have values that are greater than the median and half have values that are less. Calculation of the median excludes complaints with amount paid reported as \$0.

Distribution of Internet-Related Fraud Complaints by Reported Amount Paid *Calendar Years 2003 through 2005*

Amount Paid	CY - 2003		CY - 2004		CY - 2005	
	Complaints	Percentages ³	Complaints	Percentages ³	Complaints	Percentages ³
\$0	30,061	19%	45,383	24%	35,968	22%
\$1 - 25	15,739	10%	15,365	8%	10,187	6%
\$26 - 50	15,378	10%	15,295	8%	11,274	7%
\$51 - 75	9,407	6%	10,185	5%	6,811	4%
\$76 - 100	7,865	5%	8,535	5%	6,280	4%
\$101 - 250	23,507	15%	26,912	14%	20,147	13%
\$251 - 500	18,547	12%	20,902	11%	17,525	11%
\$501 - 1,000	15,345	10%	17,223	9%	16,440	10%
\$1,001 - 5,000	18,943	12%	23,449	12%	28,145	18%
More than \$5,000	3,742	2%	5,426	3%	7,338	5%

³Percentages are based on the total number of consumers who reported amount paid for each calendar year: CY-2003 = 158,534; CY-2004 = 188,675; and CY-2005 = 160,115.